



About Client:

Cisco Systems, Inc., commonly known as Cisco, is an American-based multinational digital communications technology conglomerate corporation headquartered in San Jose, California.

Location:

California

Point of Contact:

Niraj

Vendor Management

RPA Platform Used:

UiPath Test Suit

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Automation Opportunity

Performed a POC for Cisco. Cisco provided one of their web application. Post login it will create opportunity. Five input parameters are required to create a new opportunity: Opportunity Name, Account Name, Close Date, Test Date & Stage. Post filling all the details will click on Save button.

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Challenges

Due to high volumes there were frequent SLA impacts.

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Solution Implemented

RPA solutioning approached as below:

- Launch Google Chrome
- Login to the client application.
- Click on the Opportunity tab.
- Click on New button.
- Put all the inputs Opportunity Name, Account Name, Close Date, Test Date & Stage
- Click on Save button.
- UiPath test suit will check all the input data points inserted correct or not.
- Output will reflect verify success once input and output all the parameters would be matched.
- Output will reflect verify failed once input and output any of the mandatory parameter is not matched.

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Benefit Realisation

- 100% accuracy achieved post RPA implementation
- Dual utilization – process automation & test automation both.
- Increase in the overall process efficiency